

Quick Start - RockWorks15, Network License

Paperwork, and Obtaining the Certificate File

The network license of RockWorks requires a signed contract. Contact RockWare 800-775-6745, or email us at tech@rockware.com to get the necessary paperwork.

The network version also requires installation of a "certificate file" that is supplied separately. Once we receive the signed contract we will email this file to the designated contact. Save this certificate file into a folder on a network drive to which all clients have read and write access.

Installing RockWorks15

You must have **Administrator** privileges to **install and license** RockWorks. The RockWorks program should be installed onto each client computer.

Installing from the Internet (recommended)

1. Visit www.rockware.com and click on the **Downloads / Product Updates** menu item, along the top of the page.
2. Click on **RockWorks** in the contents list. Locate the **RockWorks15** item and click the small **Download** link below RockWorks15.
3. Choose **Save** when prompted, and browse to a location on your computer where the download can be stored, such as your computer's Desktop. You cannot run the installation from the web.
4. When the download is complete, you can click the **Run** button in the browser prompt (or use Windows Explorer to double-click on the downloaded file, "rockworks15_installation.exe") to start the installation. Follow the recommended installation settings.

Installing from a CD

1. Insert the CD into your computer. The installation program should start up automatically. (If it does not, run the "setupcd" program in the root of the CD.)
 2. Click on "RockWorks15" in the installation program's menu, along the left side of the screen. You'll see a description of the program in the pane to the right. Click the **Install Software** button in the pane to the right to start the installation.
 3. Follow the recommended installation settings.
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Licensing RockWorks15

When installation is complete, you'll see the program's licensing screen.

1. First, select what you are licensing: Choose the **RockWorks Network** option.
 2. Enter the licensing information:
 - Type the Registration Number (printed on a sticker on the user manual, CD and registration card, and included on your contract) into the **Registration Number** prompt.
 - Type your organization's name into the **Licensee Name** prompt.
 - Browse to the location of the **Certificate File**, as described above.
 - Into the **Network User ID** prompt, type in your name or other unique identifying string. The ID string is limited to 20 characters, including spaces. Your ID will be stored in the certificate file while you are using the program. When you exit RockWorks, your ID will be logged out of the certificate file. The certificate file will allow a specific number of unique users to log in at a time; if you purchased a 5-seat license, then 5 unique ID's are allowed to be logged in at any one time.
 3. Click **Continue**. The RockWorks program window will be displayed, along with the Help messages.
 4. We recommend you take the time to go through a few of the tutorial lessons, by clicking on the **Tutorial** button at the top of the Help window.
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Getting Help

- Level 1: Refer to the **Instructions** tab which is displayed in each program options window.
 - Level 2: Run through the **Tutorial** lessons in the online Help window which is displayed upon program start and via the Help / Tutorial menu.
 - Level 3: Select the Help/Contents option to access the **Help messages** for RockWorks.
 - Level 4: Access our **website**, using the automatic links in the RockWorks Help / Online Information options. Or, simply go to www.rockware.com and click on the Support / Rockworks items. While there, you can search topics, and read case studies and white papers.
 - Level 5: Join the online **support forum** where users post questions and answers. This is available via the Support page mentioned above.
 - Level 6: Refer to the **manual**, but note that it is a small subset of the on-line help.
 - Level 7: Contact our **technical support staff** at 303-278-3534, or email us at tech@rockware.com.
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